



Buckinghamshire County Council
Select Committee
Health and Adult Social Care

Minutes

HEALTH AND ADULT SOCIAL CARE SELECT COMMITTEE

Minutes from the meeting held on Tuesday 6 September 2016, in Mezzanine Room 2, County Hall, Aylesbury, commencing at 10.00 am and concluding at 1.00 pm.

This meeting was webcast. To review the detailed discussions that took place, please see the webcast which can be found at <http://www.buckscc.public-i.tv/>
The webcasts are retained on this website for 6 months. Recordings of any previous meetings beyond this can be requested (contact: democracy@buckscc.gov.uk)

MEMBERS PRESENT

Buckinghamshire County Council

Mr B Roberts (In the Chair)

Mr B Adams, Mr C Adams, Mr N Brown, Mrs W Mallen and Julia Wassell

District Councils

Ms T Jervis

Mr A Green

Ms S Jenkins

Mr N Shepherd

Dr W Matthews

Healthwatch Bucks

Wycombe District Council

Aylesbury Vale District Council

Chiltern District Council

South Bucks District Council

Members in Attendance

Mr M Appleyard, Deputy Leader and Cabinet Member for Health & Wellbeing

Others in Attendance



South Bucks
District Council



Mrs E Wheaton, Committee and Governance Adviser
Mr S GoldenSmith, Lead Commissioner: Later Life
Mr A Willison, Commissioning Manager: Later Life
Ms L Patten, Chief Officer, Chief Executive Clinical Commissioning Groups
Ms C Morrice, Chief Nurse and Director of Patient Care Standards, Buckinghamshire Healthcare NHS Trust
Ms A Anderson, Deputy Head of Midwifery, Wexham Park Hospital
Ms Audrey Warren, Head of Midwifery, Bucks Hospitals NHS Trust
Ms M Warren, Matron for Intrapartum Maternity Services
Dr D Sahota, GP Lead, Clinical Commissioning Group
Mr N Flint, Head of Commissioning for planned care and maternity, Clinical Commissioning Group
Ms L Duncan, Deputy Head of Maternity, Bucks Healthcare NHS Trust
Dr A Chapman, Associate Director, Strategic Clinical Network and Senate
Ms A Tysom, Senior Communications & Engagement Manager, NHS England South
Ms C Ni Ghuidhir, Thames Valley Vascular Network and Service Manager, Oxford University Hospitals NHS Foundation Trust

1 APOLOGIES FOR ABSENCE / CHANGES IN MEMBERSHIP

Apologies were received from Mr R Reed, Mr C Etholen and Mrs M Aston.

2 DECLARATIONS OF INTEREST

Mr N Brown declared an interest in item 4 as a family member had recently joined the ITU department at Frimley Park Hospital.

3 MINUTES

The minutes of the meeting held on 26th July were confirmed as a correct record.

Follow-up on actions

- Lynton House – Ms Patten updated the Committee on this. A piece of engagement work across all the localities will commence over the coming weeks’.
- The Committee & Governance Adviser had met with the Council’s media and communications to discuss ways of engaging further with members of the public.
- Dove Ward – awaiting dates from the CCGs for Member visits.

4 MATERNITY SERVICES

The Chairman welcomed the following people Mrs C Morrice, Chief Nurse (Bucks Healthcare Trust), Ms A Warren, Head of Midwifery (Bucks Healthcare Trust), Ms L Duncan, Deputy Head of Midwifery (Bucks Healthcare Trust), Dr D Sahota, GP (Clinical Commissioning Group), Mr N Flint, Head of Commissioning for Planned Care and Maternity (Clinical Commissioning Group), Ms M Warren, Matron for Intrapartum Maternity Services (Frimley Park Trust) and Ms L Patten, Chief Executive (Clinical Commissioning Groups).

The following main points were made during the presentation:

- Between April 2015 and March 2016, Buckinghamshire Healthcare Trust (BHT) provided labour care to women who delivered 5,541 babies.
- 30 complaints were received last year compared to a total of 13 this year. Lessons had been learnt and the aim was to reduce the number of complaints still further.
- Sharing information and ideas for improvement was an important consideration.
- A tool called “Birth rate plus” was used to establish the correct staffing levels.
- BHT had a slightly higher than national benchmark best practice rate for Caesarean

sections and was currently looking at ways to reduce the number.

- BHT had been accepted to participate in a pilot labour ward leadership programme which promoted team working.
- In partnership with Oxford Health NHS Foundation Trust, BHT had made perinatal mental health a priority and had employed a specialist mental health midwife.
- Wexham Park Hospital and Frimley Health merged in October 2014 and since then much work had been undertaken to bring the two units together.
- A total of 35 guidelines had been ratified and adopted across both sites and it would take approximately three years to complete all 92 guidelines.
- The CQC inspection in October 2015 rated the Women and Children Services as “Good”. There had been a shift in leadership and culture of the organisation.
- There was a reported shortage of 10 midwives within the unit. Consultant cover to the Labour Ward was now 132 hours per week.
- The current midwife to mother ratio funded at 1:30 with a 90/10 split between midwife and healthcare assistant.
- A Perinatal Mental Health specialist midwife, a Diabetic Midwife specialist and a Clinical Skills facilitator had recently been recruited.
- The biggest challenge for the Trust was around capacity of the ultrasound scanning. There was a national shortage of sonographers as well as a shortage of midwives.
- Maternity Services had been given a focus within the Sustainability and Transformation Plans.
- An Open Day was being planned to find out the views of women.
- Ms Morrice confirmed that the transfer of care back to the Wycombe Maternity Unit was on track for 31 October with the Unit re-opening on 1 November.
- In response to a question around the challenge of an older workforce and recruiting new midwives, the maternity team at BHT confirmed that they had two intakes each year – May and September and the challenge was to ensure they remain with BHT. BHT had over-recruited this year.
- A Member asked for the percentage of women in Bucks giving birth where English was not their first language. Nationally it was around 25% but in Bucks, the percentage was around 6-7%.
- A Member asked for more clarification on the data that was presented and Dr Sahota explained that there was a dashboard of data which contained around 32 parameters. There was a public facing page which provided headline figures for new mothers. It was agreed to share commissioner data with the Committee Members which could then be tri-angulated with providers. It was agreed that the traffic light system for reporting trends was very important.

ACTION: Committee & Governance Adviser to discuss further with the Clinical Commissioning Group

- In response to a query around why the figures provided by BHT in relation to vaginal birth rates and Caesarean section birth rates did not add up to 100%, Dr Sahota explained that the remaining % would be births requiring assisted deliveries, such as forceps.
- A Member asked for more information around a new mother’s post-natal care and Ms Warren explained that the Community midwife would see the new mother on day 1, the new mother would receive a triage call on day 3, be invited to a drop-in session at day 5 and then be signed off at day 10 whereby the new mother would be handed over to a Health Visitor and their GP for ongoing care.

SEE PAPERS AND WEBCAST FOR FULL CONTENT

5 PUBLIC QUESTIONS

There were no public questions.

6 CHAIRMAN'S UPDATE

The Chairman updated the Committee on the following issues.

The Bedfordshire and Milton Keynes Healthcare Review

Milton Keynes had decided to work with Bedfordshire and Luton to produce its 5 year Sustainability and Transformation Plan (STP) and they had issued the following update:-

“Following detailed discussions with our STP partners and Regulators we have agreed that it would be confusing to have two parallel processes – ie. the Healthcare Review and the development of an STP both attempting to deliver similar things. We will, therefore, be consolidating the work of the Healthcare Review into a single STP process.”

ACTION: Committee and Governance Adviser to invite representatives to attend the October meeting to provide an update on the plans.

Ridgeway Centre closure and transfer to Dove Ward

An email was received on Friday 2 September with the following update:

“The closure of the Ridgeway Centre, which was due to be completed yesterday, has been delayed by a couple of weeks. This is because we need to ensure that remaining patients are being transferred or discharged in a safely manner and within a time scale that is their best interest. As soon as we have been able to ensure that all patients are safe, the centre will close. We anticipate this to be around the middle of September.”

Pharmacy cuts

The Chairman reported that the Government’s proposed cuts to the Pharmacy services had been withdrawn at a national level. An email had been sent to the Local Pharmacy Council for an update from a local perspective. And a response was awaited.

Forthcoming meetings

- Clinical Commissioning Group’s AGM – Thursday 15 September at 6.30pm (Oculus, The Gatehouse)
- Buckinghamshire Healthcare Trust’s AGM – Thursday 29 September at 6pm (Education Centre, Stoke Mandeville Hospital)
- Committee Member visit to Dove Ward – still to be arranged
- Care Home visits – Aylesbury Vale visits had already taken place, South of the County visits are due to take place on 13 September.

7 COMMITTEE UPDATE

District Councillor Sandra Jenkins updated Members on her recent care visits as part of the follow-up on the 15 minute care visit review.

8 VASCULAR SERVICES

The Chairman welcomed Dr A Chapman, Associate Director, Strategic Clinical Network and Senate, Ms A Tysom (in replace of Ms A Collins, Head of Communications and Engagement, NHS England South), Ms Cliodhna Ni Ghuidhir, Thames Valley Vascular Network and Service Manager, Oxford University Hospitals NHS Foundation Trust.

The following main points were made during the presentation:-

- Clinical Senate was made up of a group who can provide information and make recommendations on issues which had been referred to then by NHS England.
- Ms Tysom circulated copies of all the communications which were provided in the run-up to the 1 September when the Carotid Endarterectomy Surgery moved from Wycombe Hospital to the John Radcliffe Hospital. These materials had been shared with all the key stakeholders and those patients who would be affected by the change.
- Carotid Endarterectomy was described as a surgical procedure to unblock a carotid artery, which, if left untreated, could lead to a stroke.
- Patients requiring this specialist procedure would have access to a specialist vascular team 24 hours a day, 7 days a week.
- Day surgery, pre-operative care and follow-ups will continue to be offered locally to reduce the need to travel.
- The changes were based on national clinical guidance and best practice and ensure the safety of patients and ongoing provision of services.
- The Clinical Senate would be reviewing the service in 6 months' time.
- PROMS (Patient Reported Outcome Measures) update - A mixed-methods approach to investigating patient experiences in the network was chosen, entailing a questionnaire sent to all patients in the network and qualitative interviews with a specific patient cohort. This project sought to gain feedback from patients on their experiences of care across the network.
- The questionnaire was posted to each inpatient treated in the Thames Valley Vascular Network whose primary cause for admission was a vascular condition, starting with those discharged in May. The response rate of patients was approximately 34%.
- The network team decided to focus on patients treated for urgent conditions. The Network manager undertook to interview a minimum of three patients from each trust on different pathways in order to compare experiences across the network – eight interviews had taken place to date. It was agreed to report the results of both the qualitative interviews and questionnaires research to the Committee once a sufficient sample size for the questionnaire is reached.

ACTION: NHS England to share this research with the HASC when it has been completed.

- A Member commented that transport was a key issue for patients and family members but through Patient Transfer Services and Patient Community Transport, some patients were eligible for assistance with getting to and from their Hospital appointments. It was acknowledged that access to specialist services would involve an increase in travel times but every effort would be made for follow-up calls to be undertaken locally. A Member referred to the Better Healthcare in Bucks review which highlighted transport as a major issue at the time.

The Chairman concluded by highlighting the need for good communication and ensuring consistent messages are provided to the public.

SEE PAPERS AND WEBCAST FOR FULL CONTENT

9 15 MIN CARE VISITS REVIEW - 12 MONTH RECOMMENDATION MONITORING

The Chairman welcomed Mr M Appleyard, Deputy Leader and Cabinet Member for Health & Wellbeing, Mr S GoldenSmith, Lead Commissioner Later Life, Adults, Health & Communities and Mr A Willison, Commissioning Manager.

Five recommendations were made to Cabinet through the 15 minute Care Visit Inquiry and

this item looked at the progress made of each recommendation. The following main points were made by the Cabinet Member and Officers.

- All recommendations had been implemented.
- In terms of travel costs, carers receive an hourly rate which includes an element for travel. It was acknowledged that remuneration was a difficult issue as the providers are responsible for remunerating their staff.
- All carers were DBS checked.
- Regular meetings took place between the providers and the County Council. It was agreed that Committee Members would be invited to future meetings with Wendy Mallen and Brian Adams attending the next meeting.

ACTION: Mr S GoldenSmith to send the Committee & Governance Adviser the details of the meetings.

The Committee AGREED to award a green RAG status to all the recommendations (“Recommendation implemented to the satisfaction of the Committee”).

The completed recommendation monitoring report is attached.

SEE WEBSITE FOR FULL DETAILS

10 COMMITTEE WORK PROGRAMME

Members noted the provisional items for the next meeting and discussed holding a workshop in November/December time to agree the items for the future meetings.

11 DATE AND TIME OF NEXT MEETING

The next meeting is due to take place on Tuesday 18th October at 10am in Mezzanine Room 2, County Hall, Aylesbury.

CHAIRMAN